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| Participant no. | D93 | |
| Interview type | Management Interview | |
| Interviewer name/s | Truong | |
| Transcriber name | Minh | |
| Original language | Vietnamese | |
| SPEAKER (I = Interviewer’ P = participant) | Time Stamp (from recording), e.g. 00:03, at commence-ment of sentence | Add transcription as text in this column. Please provide close to verbatim/full sentences. No need for ‘um’ ‘er’ etc.  Use only plain text (no bold or italics).  If words are unclear, indicate with square brackets the meaning you think is likely OR write “inaudible” if unsure. |
| I | 00:39 | What is your current role in the company? |
| P |  | I am a head of the medical clinic in the company |
| I |  | How many members are under your management? |
| P |  | Below me, there is only one more person. However, currently the company is having part-time contract with one doctor |
| I |  | What is your and your member’s role? |
| P |  | We have the same role, if the employee come here, we will give medicine and handle the first aid if we have enough tools here. Otherwise, we need to transfer to the upper-level hospital |
| I |  | Can I ask about the situation of the employees in this office? Currently, we have one contractual employee and? |
| P |  | We have two main employees, which are full-time contractual employees as others factory workers, and one part-time doctor, every month he will come here once |
| I |  | Once a month? |
| P | 1:39 | Once a month but only for 2 hours, because we don’t have enough facilities here |
| I |  | How long have you been working at Van Hung, Phu Tho? |
| P |  | I have been working here for 10 years |
| I |  | Where are you living? |
| P |  | I’m also living here, about 3km away from the company |
| I |  | How long have you been working at this company? |
| P |  | 10 years since I graduated |
| I |  | Is your contraction official or? |
| P |  | Yes, it is official, same as all other employees |
| I |  | What is your average salary? |
| P | 2:39 | If it is basic salary, it will be about 3,900,000 VND, but I have subsidy and extra hour |
| I |  | How much is that? |
| P |  | In total, it’s about 7 to 8 million VND |
| I |  | How about the other one? |
| P |  | The doctor will have fix salary, 3 million. And the other one’s salary is same as mine |
| I |  | How many days per week and how many hours per day are you working? |
| P |  | We work 6 days a week, from Monday to Friday, and work extra hours until 7pm |
| I |  | Do you think heatstroke is one of your concerns and do healthcare workers are made sure at the workplace? |
| P | 3:39 | At my office, there is air conditioner, so it isn’t hot. But at the factory workers will feel hot |
| I |  | Do you concern about that? |
| P |  | Yes, I do |
| I |  | Have you ever seen any heatstroke symptoms? |
| P |  | Here? I have seen other workers pass down, sweat a lot, feel dizzy, tired |
| I |  | Do you think other symptoms might happen? |
| P |  | I think the common symptoms are feeling tired, sweating a lot but hands and feet are cold, and passing down |
| I |  | Do you think season in the year can affect the symptoms of heatstroke? |
| P | 4:39 | In summer, there will be more people who have heatstroke, but in other season, there are some people passing down not because of heatstroke? |
| I |  | Is there any specific type of job that can cause heatstroke more easily? |
| P |  | I don’t see any difference of having heatstroke in all the job type, but usually the heatstroke happens at female workers. |
| I |  | How about at different department? |
| P |  | Those who work close at the machine plus the heat of the weather are more likely to get heatstroke |
| I |  | Which department is that? |
| P |  | Every department have those workers |
| I |  | Have you ever seen any cases of sick leave due to heatstroke? |
| P |  | I’m not sure |
| I | 5:39 | Is it too much you cannot remember? |
| P |  | No, I’m not sure since if they come to my office, I give them medicine without recording whether they took a day off or not |
| I |  | Can you estimate how many cases? |
| P |  | I’m not sure |
| I |  | 5, 10 just estimate the number? |
| P |  | In summer, it is about tens of workers, around 20, 40 people |
| I |  | Was there any heatstroke last month? |
| P |  | No |
| I | 6:39 | Do you think sick leave related to heatstroke can change in different season? |
| P |  | Yes, in summer there will be more cases |
| I |  | How many percentages of workers who have sick leaves due to heatstroke in summer compared to other seasons? |
| P |  | If it is 100 percentages in summer, there will be around 30% in winner or autumn |
| I |  | Is the productivity of workers change due to heat? |
| P |  | I’m not sure because I’m not the one who in charge of the product quality or oversee workers |
| I |  | How about your members at this office? |
| P |  | No |
| I | 8:39 | Does heat affect productivity, behaviour, or accident at your workplace of your employees here? |
| P |  | No, we have air conditioner, so it won’t affect. We just feel a bit more tired due to heat, but heat doesn’t affect one of the descriptions above |
| I |  | Are there any accidents that you see in this company? |
| P |  | Yes, some workers get heatstroke and come here |
| I |  | Which symptoms did they have? |
| P |  | I described above, feeling tired and so on. After taking a rest, drinking water, they feel better and start recover |
| I | 9:39 | Are there any methods to prevent heatstroke? |
| P |  | At my workplace, there are fans and air conditioner |
| I |  | Do you see any help in those methods? |
| P |  | Yes, I do |
| I |  | Do you need to prepare those facilities of they belong to company? |
| P |  | The company provides all of those |
| I |  | Are there any method to cure heatstroke and its symptoms? |
| P | 10:39 | We just have those tools as you see here, when they come here, we let them rest and help the drink water |
| I |  | Do you change the way you cure heatstroke at different time of the year? |
| P |  | No, I don’t, except from there are serious cases I transfer to upper-level hospital |
| I |  | Do you have any suggestion to the company of how to cure heatstroke? |
| P |  | No, I don’t |
| I |  | Do you think of any? |
| P |  | No, I don’t |
| I |  | Do you think workers of the company should change the way of working to reduce getting heatstroke? |
| P | 11:39 | I think the company is not have enough condition or policy to install air conditioner at the factory in summer, then heatstroke can still happen due to the heat of machine. If there are air conditioners, we can reduce heatstroke cases |
| I |  | How about water supply system? |
| P |  | Yes, there is water. In addition, the company buys some refresh beverage or cooks sweet soup with ice in summer |
| I | 12:39 | Do you the company should change position to reduce heatstroke? |
| P |  | I think let those who have better health work near the machine |
| I |  | How about rotating position or reduce the number of hours working at noon? |
| P |  | I haven’t thought of those because it belongs to higher position of the company to decide, and I’m not authorized to do |
| I |  | How is your working environment, does it affect the way you can deal with heatstroke? |
| P | 13:39 | My environment is good we have air conditioner, but we don’t have toilet here, so when we go outside to go toilet in summer, it causes immediate change in temperature. If we have toilet inside, it is more convenient for workers to rest here |
| I |  | Do you suggest anything else to reduce heatstroke? |
| P |  | I only think of the company should install air conditioner in the factory beside from fans |